**Research and campaigns volunteer**



**What will you do?**

* complete an introduction to Citizens Advice and training for your role
* using Citizens Advice Bromley’s data and case studies, identify common, or unfair, problems that clients come for help about
* prepare reports for committee bases on the results of your research
* help to organise a campaign with the aim of raising awareness of the problem. and/or the aim of getting the organisation that is causing the problem, to change the way they do things.



**What’s in it for you?**

* make a real difference to people’s lives
* learn about a range of areas such as benefits, debt and housing, and how problems in these areas can affect clients
* build on valuable skills such as communication, research, campaigns, how to engage with a range of audiences and working with client

And we’ll reimburse expenses too, within limits



**What do you need to have?**

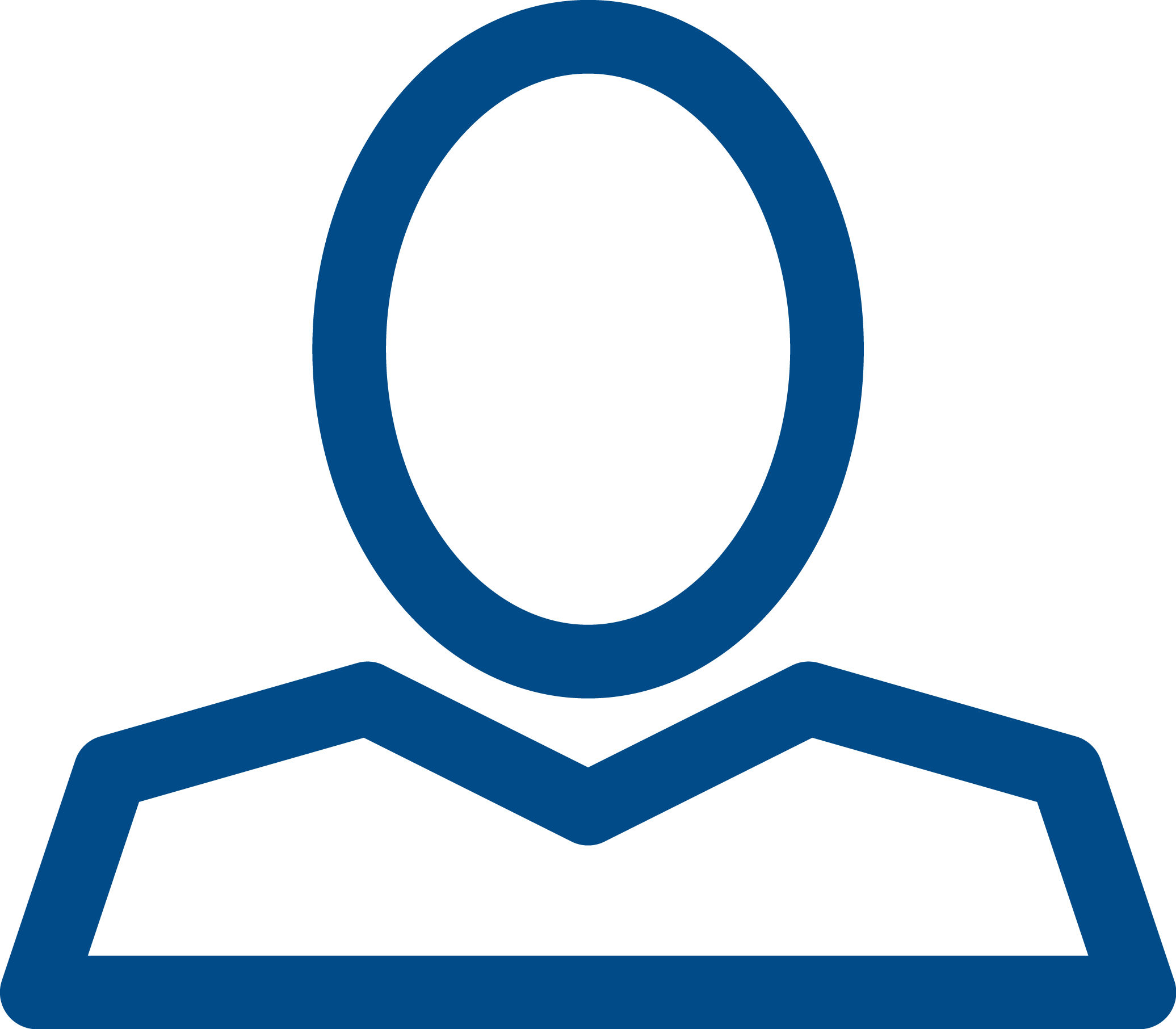
You don’t need specific qualifications or skills but you’ll need

* be non-judgmental and respect views, values and cultures that are different to your own
* have excellent verbal, written communication and IT skills
* have a positive attitude towards research and campaign s, keeping up to date with current issues and sharing your knowledge
* experience of research and writing reports
* be willing to learn about and follow the Citizens Advice aims, principles and policies, including confidentiality and data protection
* live in the London Borough of Bromley or close by



**How much time do you need to give?**

Usually about a day or 2 half days a week for at least a year. We can be flexible about the time spent and how often you volunteer so come and talk to us.



**Valuing inclusion**

Our volunteers come from a range of backgrounds and we particularly welcome applications from disabled people, people with physical or mental health conditions, LGBT+ and non-binary people, and people from Black Asian Minority Ethnic (BAME) communities.

If you are interested in becoming a research and campaigns volunteer and would like to discuss flexibility around location, time, ‘what you will do’ and how we can support you please contact us.



**Contact details**

To apply please email [Recruitment@citizensadvicebromley.org.uk](mailto:Recruitment@citizensadvicebromley.org.uk)